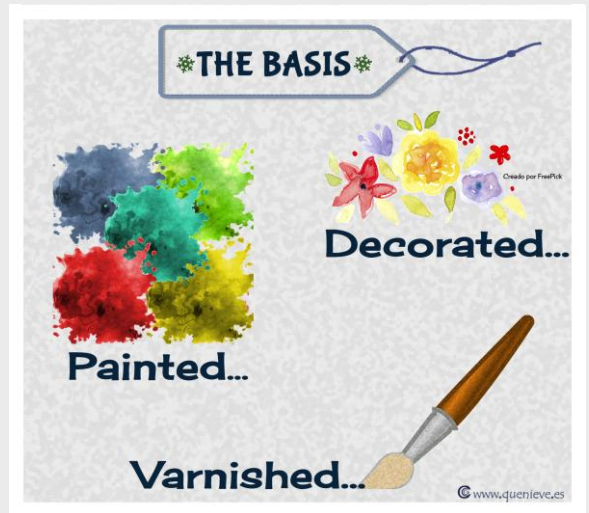
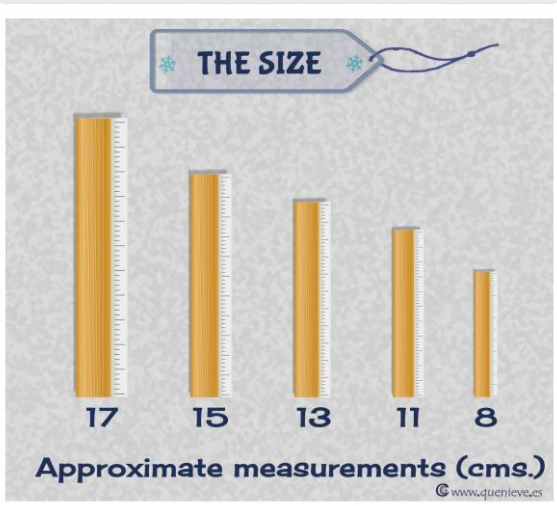




How to customize your snow globe. Useful information.

YOU CAN CUSTOMIZE...



HOW LONG?

2

- * When you order a snow globe, please take in account that it is a product made only for you. In it I put my love and my commitment to the process.
- * The working procedure is completely handmade. I don't make snow globes as a business, it is a hobby that I combine with my personal and professional life.
- * Roughly we can think on three-four months. It is something personalized. The rush is not good.
- * Sometimes unforeseen events may arise that lengthen the completion time. I will always try that the final result was what you want.
- * Important: If you are in a hurry I'd recommend that you find another time to order your personalized snow globe.

HOW MUCH?

- * It depends mainly on the size of snow globe and price of the figure (if you commission me to purchase it). In any case it will cover the materials and little else. If you live outside of Madrid (Spain) you will have to add the shipping costs.

SHIPPING

3

- * By post or by courier (recommended), unless you live in Madrid (Spain) or in a nearby area.
- * Shipping costs are at your expense.
- * I will prepare the shipment in the safest way possible. For the time being no problems have arisen. However, I cannot assume responsibility for possible damages that occurred during the shipping.
- * Until now I haven't ship overseas

THE PROCESS

- * We'll keep in touch by email. Periodically you will receive news and images so that you can see the evolution of the work.
- * Once the price is established, you will pay 40%.
- * When the snowball is finished you will pay the remaining 60% plus shipping costs.
- * After sending, you will receive the corresponding receipt.

IMPORTANT:

4

- * If during the process there is any reason why I consider that the project is not viable, I will inform you at the time and I will return the amount you have paid.
- * I always take the time to ensure that when you deliver it, there are no bubbles in your snowball. However this is not 100% controllable. Its appearance over time is practically inevitable. If you want more information I invite you to read [How to care for a snow globe](#).

IF YOU NEED FURTHER INFORMATION

Feel free to contact by email. It will be a pleasure to answer you.

info.quenieve@gmail.com

www.quenieve.es